***ESTUARY GROUP PRACTICE***

***PATIENT PARTICIPATION GROUP***

**MINUTES IN RESPECT OF THE 1ST MEETING HELD AT**

**GOWERTON HEALTH CENTRE**

**2.30PM WEDNESDAY 15TH NOVEMBER 2023**

**Attendees and Absences**

All persons detailed detailed in the attached apart from

Sue Evans

Rosie Lewis

EGP was represented by Barry Matthews and Dr. Gwyn Jones

No Apologies

Each member of the group introduced themselves to other members present

1. **Appointment of Secretary**

No person wished to be permanent Secretatary so it was decided to take turns by each member of the group

1. **Minutes of previous meeting**

Agreed

1. **Matters Arising**

None

1. **Notice to Public re PPG**

The content of the notice was agreed and it was to be placed on the Practice Website, health centres, local venues, local magazine and social media. PD to approach SA4 and to arrange for Welsh translation of notice.

1. **Practice Activity Report for October**

Please see items attached.

It is understood that Health Boards collate the figures for the Welsh Government but not understood what happens with the information.

There was discussion amongst the Group regarding the figures. It is understood that one doctor picks up the requests for patient review and distributes this amongst the various doctors(and Associates) available on that day. The on-call doctor does not have a patient list but will pick up on requests over the day.

The practice doesn’t necessarily obtain all test results made by the hospitals but patients who are registered on the Website **Patients Know Best** can receive all results by logging into the Website themselves. It is possible that patients may need to be advised of this in order to avail themselves of the service.

Lists of which doctor is in what location over a period of any week is not what actually happens. Apparently there is always a doctor at each venue every day of the week. The list does not show the true picture and will be discontinued on the website and Barry Mathews will investigate with a view to repairing and reinstalling at a later date.

1. **Review of matters raised by the Public to the PPG**

No matters arising as Public not yet informed

1. **AOB**

No Matters arising

1. **Time and date of next meeting**

2.30pm Wednesday 17 January 2024